

Camp Widow® Australia 2024 cancellation policy

This information and policy relate to Camp Widow® Australia, being held in Brisbane on 23-26 May 2024.

Cancellations by the delegate

Cancellation requests must be sent to campwidow@firstlight.org.au.

Requests received on or before 23 January 2024 (four months prior to event) will receive a refund less a \$33 (including GST) administration fee.

Requests received from 24 January 2024, but on or before 23 April 2024 (one month prior to event) will receive a refund less a \$49.50 (including GST) administration fee.

Due to commitments with the venue and suppliers, no refunds will be made after 23 April 2024.

Refunds will be returned via the same payment method as the original receipt of funds and processed within 14 days of your request.

An alternative delegate name and contact details may be provided in writing. No transfer or cancellations fees will be incurred. Depending on the notice given, dietary and other special requirements may not be met on transfers.

Refunds are not available for tribute tiles. However, arrangements can be made to post your tribute tile to you (at your expense) if you are unable to attend Camp Widow Australia 2024.

Event changes

First Light Widowed Association reserves the right to change the format, content, location, timing and any other aspects of the event, and to postpone or cancel the event.

If the event is changed, postponed or cancelled we are not liable for costs, losses or expenses of any kind incurred by you in connection with attending the event.

Our liability in the event of cancellation is limited to a refund of registration fees.

If the event is postponed or cancelled by First Light Widowed Association and you are unable to attend the re-scheduled event, we will refund your registration fees.